

Leading facility services provider mitigates client risk worldwide.

ISS turns to TMF Group to establish a global centre of excellence for countries where it has no organisational presence.

About ISS

ISS is a leading workplace experience and facility management company, which provides placemaking solutions that contribute to better business performance and make life easier, more productive and enjoyable – delivered to high standards by people who care. Headquartered in Søborg, Denmark, ISS has over 40,000 customers in more than 30 countries.



Jurisdictions where we serve them:

All jurisdictions where ISS has customers but no presence across Asia Pacific, Europe, the Middle East and Africa and the Americas

Industry

Facility management

Services provided

Global entity management, accounting and tax, payroll and HR

How we solve it?



The challenge

ISS's strategy is to continue its organic growth by expanding into emerging markets and offering services to meet the needs of its local, regional and global corporate clients.

A key element of ISS's value proposition for its customers is addressing core business needs, such as risk transfer, brand protection, flexible delivery and integration of services, with a growing focus on the global delivery of consistent, integrated facility services. From time to time, ISS's clients are present – and require the delivery of services – in markets where ISS itself has no presence. In these instances, ISS services are delivered through regional and local partners.

ISS needed a partner with a global presence that could facilitate a consistent and reliable back-office and compliance support in these non-presence countries – with the purpose of supporting the value proposition of mitigating and transferring its clients' risk.



The solution

ISS turned to TMF Group to meet this need: it had the global presence needed to deliver consistent and reliable accounting, back-office and compliance support in all the countries where service delivery is performed through ISS's regional and local partners. These services include: corporate secretarial, tax compliance, treasury, directorship and domiciliation services.

This has enabled ISS to establish a global centre of excellence through TMF Group – to the benefit of its global corporate clients, and to ISS itself.

"TMF Group is a trustworthy global partner that supports our value proposition of mitigating our clients' risk through consistent and reliable accounting, back-office and compliance services in countries where ISS is not currently present."

Søren Gammelgaard

Compliance Manager, ISS

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